

ICT-service information

For new students spring 2026

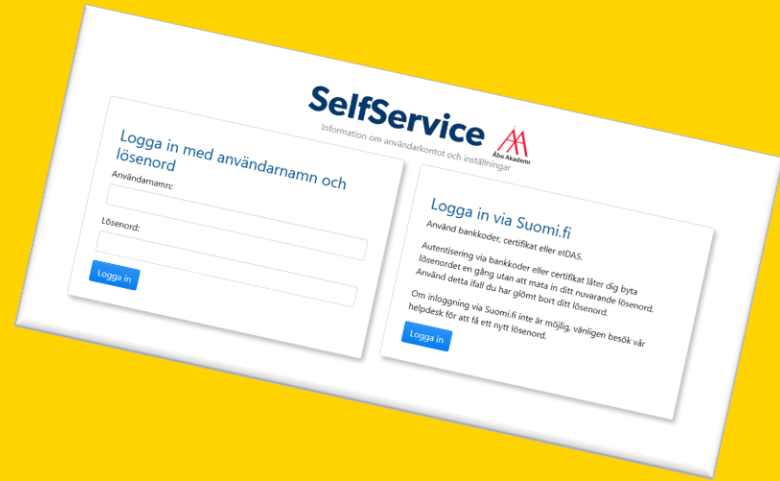


Start by activating your user account

2026-09-01

Selfservice

- Web address: **selfservice.abo.fi**
- Use Selfservice for:
 - Activating your user account
 - Changing your password
 - If you forgot your password you can log into Selfservice with your bank account, mobile certificate, or eIDAS



Take care of your password!

- Create a new password that you don't use elsewhere
- **Never give your password to anyone, including anyone at ICT Services!**
 - Stay alert for scam emails or calls that ask for your password
- Create and change your password at selfservice.abo.fi



2026-09-01

Install Microsoft Authenticator

- Required for logging in on the intranet, among other things. Install it on your smartphone ASAP
- Download the **Microsoft Authenticator** app from Google Play Store / Apple App Store
- Add a few multifactor authentication options (iPad) as backup if you get a new phone, for example
 - Log in: **firstname.lastname@abo.fi** and your **AA password**



**Microsoft
Authenticator**

Microsoft Corporation

← Google Playstore
Apple App Store →

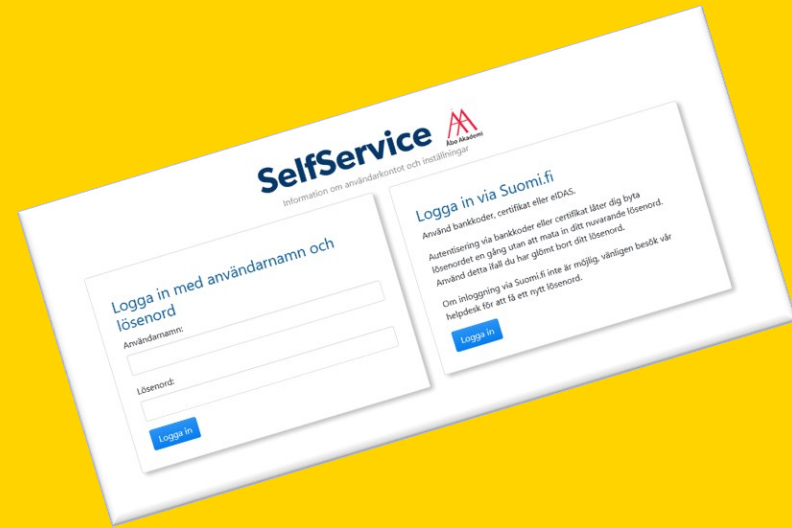


Microsoft Authenticator

Protects your online identity

★★★★☆ 2.6K

MFA issues



- If you forget your phone at home:
 - Log into Selfservice and get a one-time code
 - You can verify your identity through Selfservice when you get a new phone and install Microsoft Authenticator again

Do the information security test

- **A mandatory security test for everyone**
 - Web address: infosecmoodle.abo.fi
- **Everyone has to take the test once a year**
 - If you do not complete the test in time your account is closed





ÅA email

Use your abo.fi address when in contact within the Academy

Read your mail

- **Via browser**
 - **exchange.abo.fi**
 - Log in: **firstname.lastname@abo.fi** and your **ÅA password**
- **App on your computer**
 - Outlook default mail appen
 - **NOTE! Don't use** Outlook (New)
- **App on your smartphone**
 - Default mail app, do not use the Outlook app



Copy and print

- **Copying and printing costs** <https://print.abo.fi/user>
 - Every student gets 400 credits for printing (400 pages A4 black and white)
 - Printing in colour costs more credits
 - You get more credits each year
 - You can buy more credits if you run out
- Print out from a ÅA computer or computer class



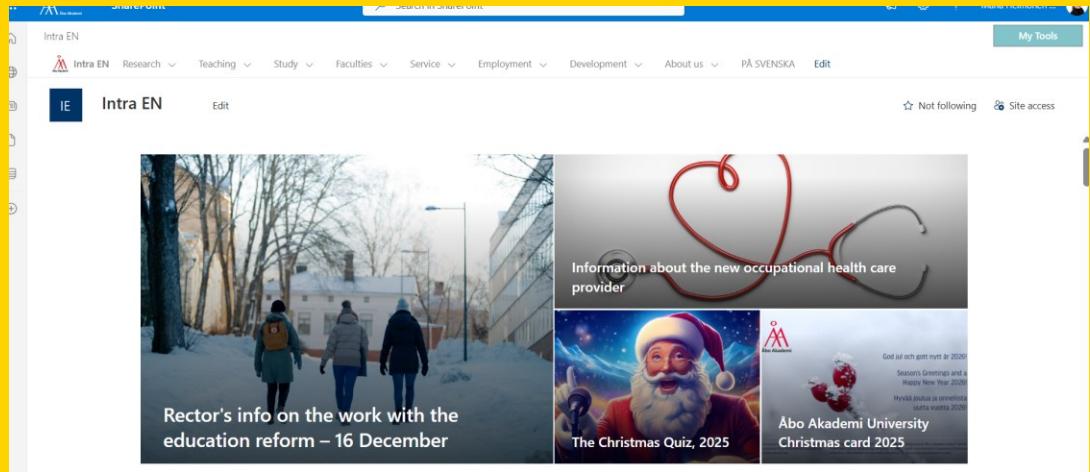
XR-lab and Studios

- VR headsets with software for studies, research and gaming.
- XR-lab and other studio rooms for media production are also available, booking: studios.abo.fi



intra.abo.fi

- Guides
- AI based Chatbot
- FAQ
- News
- Office software
- ICT Helpdesk opening hours



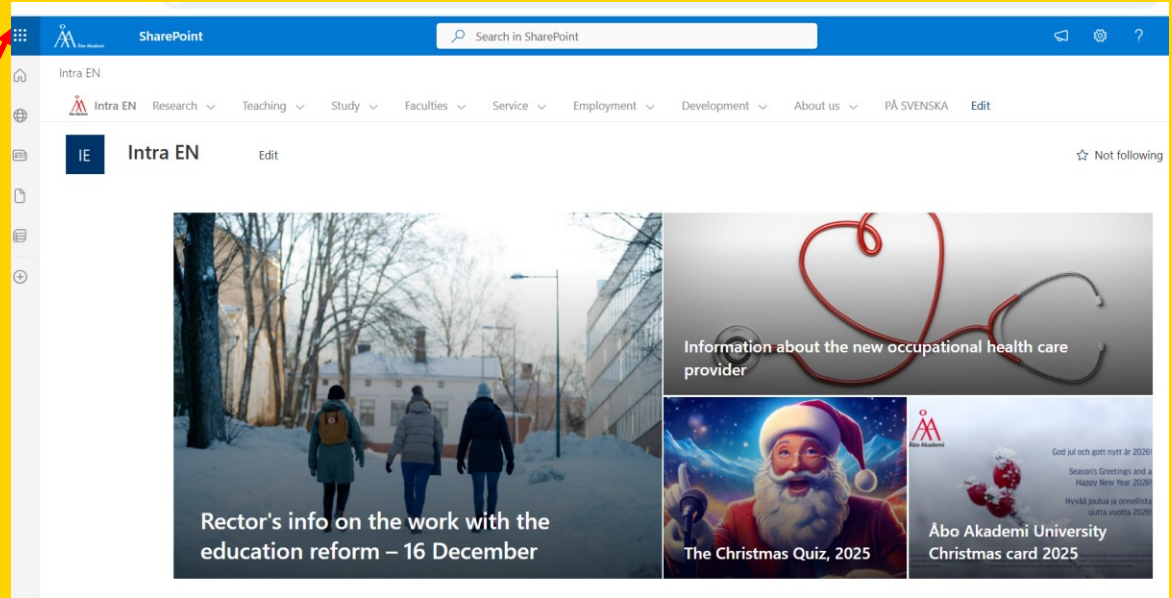
Microsoft 365

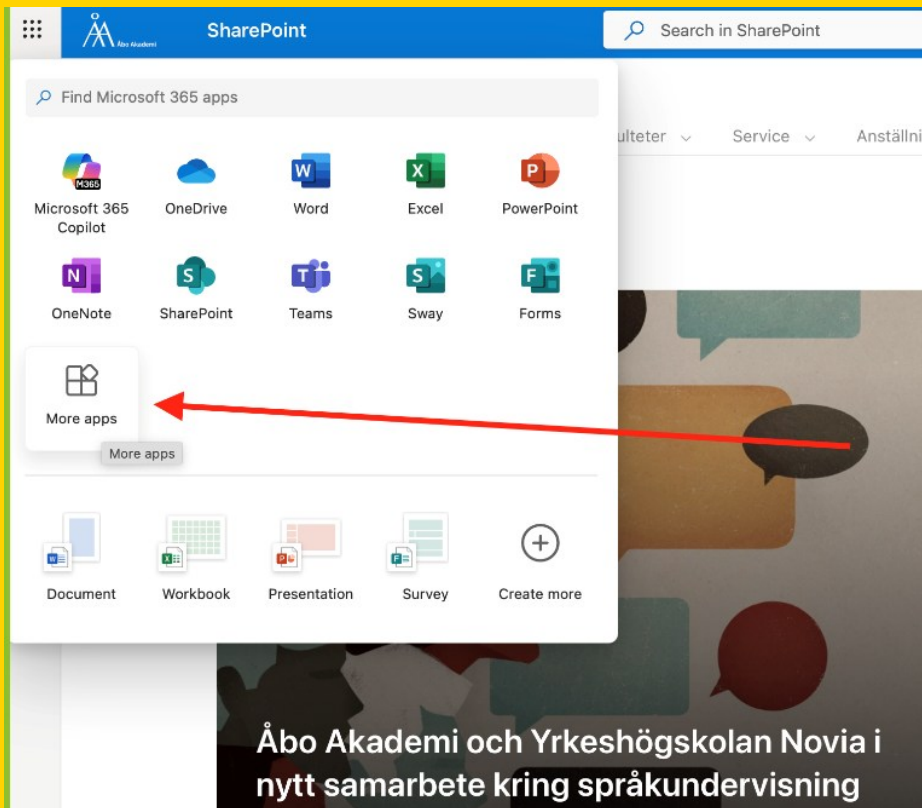
- Students have a Microsoft 365 license tied to their ÅA account Microsoft 365 (Word, Excel, Powerpoint, OneNote, Teams)
- You can install the Office package from the intranet: intra.abo.fi
- The license is valid as long as you study at ÅAU



Office365

Word, PowerPoint...





Install Office365 apps

The screenshot displays the Microsoft 365 Copilot app interface. On the left, a sidebar contains the 'M365 Copilot' header, a search bar, a 'Create' button, and an 'Apps' section. The main content area, titled 'Apps', features a grid of application tiles. A red arrow points to the 'Install apps' button in the top right corner.

Apps

Install apps

Copilot
M365 Copilot App

Word

Excel

PowerPoint

OneDrive

Teams

Clipchamp

SharePoint

[All apps →](#)

OneDrive

- All students have access to Microsoft OneDrive
 - Web address: **office.com**
 - Log in: **firstname.lastname@abo.fi** and your **ÅA password**
- **256 GB quota**
- Take care of your files when you leave Åbo Akademi University



Teams

- Chat software, also used for some distance lectures and meetings
- Log in: **firstname.lastname@abo.fi** and your **ÅA password**

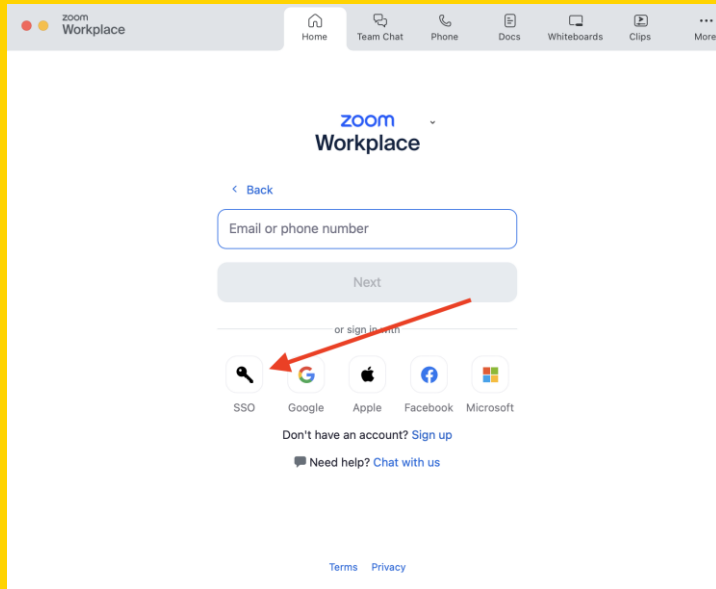


Zoom

- Used for some distance lectures and meetings
- **Login through SSO**
 - Company Domain: **aboakademi**
 - Log in: **username and ÅA password**



Zoom login



Sign In With SSO

Enter your company domain.

Company Domain
aboakademi .zoom.us

[Help](#)

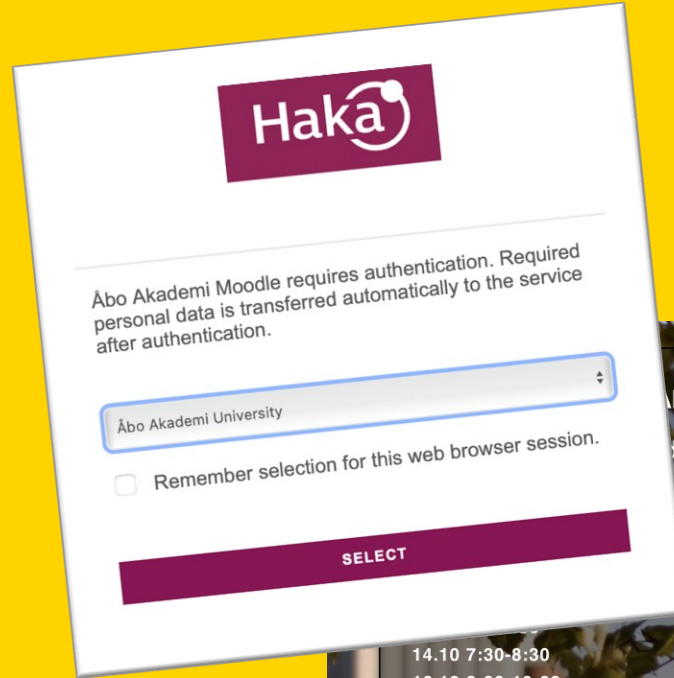
[Continue](#)

[I don't know the company domain](#)

Moodle

Course platform

moodle.abo.fi



The image shows a login form titled 'Haka' for Åbo Akademi Moodle. It includes a text box for the institution name, a 'Remember selection' checkbox, and a 'SELECT' button.

Haka

Åbo Akademi Moodle requires authentication. Required personal data is transferred automatically to the service after authentication.

Åbo Akademi University

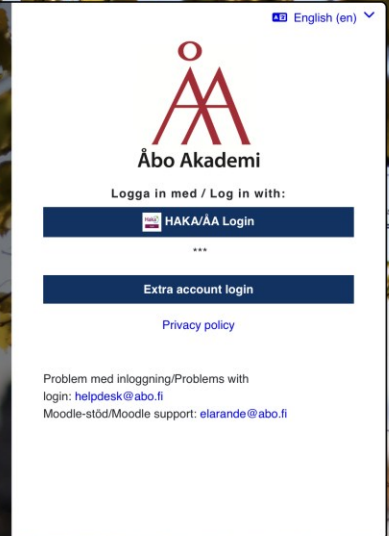
☐ Remember selection for this web browser session.

SELECT

14.10 7:30-8:30
16.12 8:00-10:00
17.2 7:30-8:30
28.4 7:30-8:30
16.6 8:00-10:00

Instruktioner/Instructions

Åkademis Moodle
Åbo Akademi University
/ Upcoming



The image shows the login page for Åbo Akademi Moodle. It features the Åbo Akademi logo, a language selector, and login options for HAKA/AA and extra account login. It also includes a privacy policy link and contact information for login problems.

English (en) ▼

Åbo Akademi

Logga in med / Log in with:

HAKA/AA Login

Extra account login

[Privacy policy](#)

Problem med inloggning/Problems with login: helpdesk@abo.fi
Moodle-stöd/Moodle support: elarande@abo.fi

Peppi

Planning courses, study records

studie.abo.fi

HOME PAGECREDITSCALENDARSTUDIES ▾E-CERTIFICATESSTUDERA UTMOLANDS

EN ▾Mikael Sukoinen ▾

Messages

Peppi updates are scheduled on the third Tuesday of the month from 16.20-20.00pm. During this time, there may be disruptions in service.
Please contact peppi@abo.fi if you have any questions concerning Peppi, or want to report problems with Peppi.

Student's working space

Welcome to Peppi the student's working space! Below you can access information about your studies and plan your studies.
You can read more about studies at Åbo Akademi University on the intranet. Here is a link to the intranet.

Please note that you may access the information about your different study entitlements (if you have more than one), by changing your study entitlement under your name in the top right corner. The first time you log in we kindly ask you to check your study records and personal data under "Profile". If you find any mistakes, which you are not able to correct yourself, please contact the Student services (studinfo@abo.fi).

The service has been developed so that it can also be used from a mobile device.



My Study plan

This is your study plan. Plan your studies on your own or together with you dedicated teacher or study adviser.



Study records

Here you can see your study records.



Calendar

Here you can see the bookings for your courses and also make certain room reservations.



Profile

Your contact details and other information stored in the registry.



Term registration

Here is a link to the term registration for the academic



Cross-institutional studies

Apply for cross-institutional studies at another Finnish



Course evaluation

Here you can evaluate courses that your teachers have



Study abroad

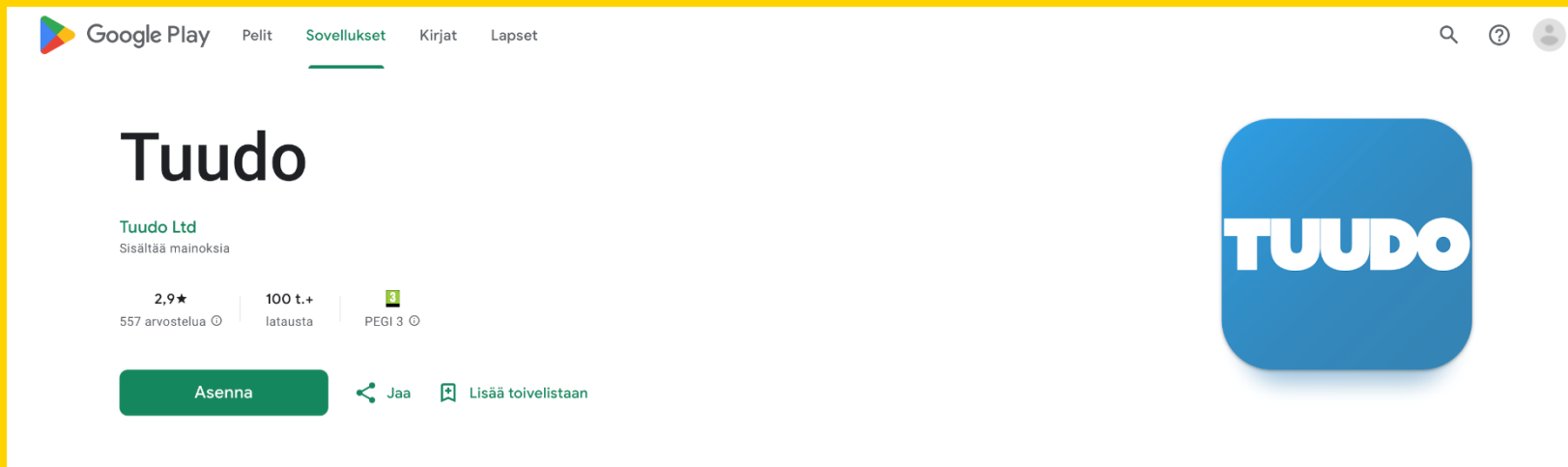
Apply for student exchange. You find more information



Tuudo

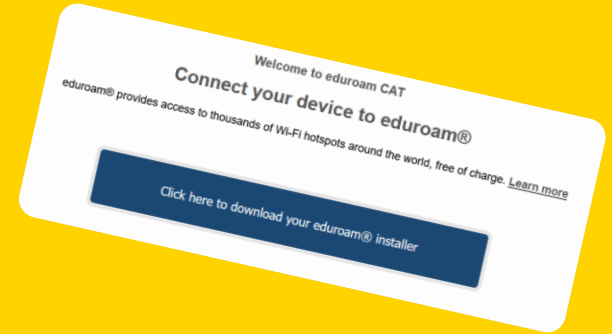
Schedule, maps, library cards, crisis alerts

App Store / Play Store



Wifi

- **Eduroam is available in ÅAU's buildings**
- **First, download and install eduroam Configuration Assistant Tool (eduroam CAT)**<https://cat.eduroam.org/>
- **Connect with your ÅA user name**
 - SSID: **eduroam**
 - Inloggning: **username@abo.fi** och **ÅA lösenordet**



ICT Helpdesk

- **Start with guides and FAQ on the intranet, if the problem is not solved, you can reach us:**
- **Through email:** helpdesk@abo.fi
 - Describe your problem as accurately as you can
 - Attach possible error messages
 - Attach screenshots
- **By visiting the help desk**
- Åbo: ASA-huset, Fänriksgatan 3B, aulan i B-huset, rum B122
 - Vasa: Academill, Strandgatan 2, B-husets tredje våning, rum B312



How do I log in to...?

- Outlook / Exchange = firstname.lastname@abo.fi
- O365, Intranet, Teams = firstname.lastname@abo.fi
- Moodle = username
- Peppi = username
- ÅA datorer = firstname.lastname@abo.fi
- Wifi eduroam = username@abo.fi
- VPN = firstname.lastname@abo.fi
- Haka = username



Remember these:

intra.abo.fi - guides, support portal, the Office 365 suite

exchange.abo.fi - email

moodle.abo.fi – courses

selfservice.abo.fi – change password

infosecmoodle.abo.fi – infosec course

studie.abo.fi – studie planning, studie results

Tuudo appen (iphone/android) – student card, info

Eduroam Wifi– <https://cat.eduroam.org/>

Zoom - aboakademi.zoom.us (SSO)

